

VIA E-MAIL



October 30, 2014

Mr. Edward Hasbrouck
The Identity Project
1736 Franklin Street, 9th Floor
Oakland, CA 94612
Edward@hasbrouck.org

Re: Freedom of Information Act Request

Dear Mr. Hasbrouck:

Your October 29, 2014 request for information made under the Freedom of Information Act (FOIA) was received by Amtrak's FOIA Office on October 29, 2014.

Your request seeks all the records described below:

- 1) Any records of policies, procedures, technical specifications, contracts (including agency appointment agreements), or directives to staff, contractors, or agents pertaining to transfers of data about Amtrak passengers or customers to the Department of Homeland Security (DHS), and DHS component including US Customs and Border Protection (USCBP), the Canadian Border Services Agency (CBSA), any other Canadian government agency, or any other foreign government, or the subsequent handling or use of such data, including without limitation Advanced Passenger Information (API) and any personally identifiable data obtained or derived from the ARROW reservation system.
- 2) Any records pertaining to the legal basis for such data transfers, including any email messages pertaining to this subject within or between Amtrak, Amtrak agents, Amtrak contractors, and any third party or parties.
- 3) Any records of policies, procedures, technical specifications, contracts (including agency appointments agreements), or directives to staff, contractors, or agents (including without limitation travel agencies and agents authorized to sell Amtrak tickets, and other Arrow users) regarding disclosures to be made concerning transfers of data about Amtrak passengers or customers to government agencies including DHS.
- 4) Any records of policies, procedures, reports, or directives to staff, contractors, or agents (including without limitation travel agencies and agents authorized to sell Amtrak tickets, and other Arrow users) regarding compliance with the Personal Information Protection and Electronic Documents Act (PIPEDA) of Canada, including handling of requests for records or other request or complaints made pursuant to PIPEDA and any disclosures to be made to passengers or customers.

Mr. Edward Hasbrouck
October 30, 2014
Page 2



- 5) Any email messages within or between Amtrak and Amtrak agents, Amtrak contractors, and any third party or parties containing any of the text strings "Personal Information Protection and Electronic Documents Act", "PIPEDA", or Privacy Commissioner of Canada".
- 6) Any electronic file in which any of the above records are included.
- 7) All metadata pertaining to any such file, such as file system information indicating the creation data, modification date, etc.

Your request for a fee waiver has been granted . Your request has been placed on the queue for processing.

If you have any questions regarding the processing of your request, please feel free to contact me at (202) 906-3741 or via e-mail at Hawkins@amtrak.com. For ease of reference, your request has been assigned tracking number 15-FOI-00021.

Sincerely,

A handwritten signature in blue ink, appearing to read "Sharron Hawkins", written over the typed name.

Sharron Hawkins
Lead FOIA Specialist

OCT 30 2014